



Global Halal Control Office is a Third-party Halal conformity assessment body providing Halal Certification for products, facilities and premises according to the requirements of the international standards ISO/IEC 17065:2012, UAE.S 2055-2:2016, GSO 2055-2:2015, OIC SMIC2:2019, and MS 1500:2019 and the applicable standards/schemes.

At Global Halal Control Office we provide the required resources and skills to satisfy the expectations of its interested parties including but not limited to, entities that recognize the certification and activities of the Global Halal Control Office, accreditation bodies and regulatory authorities. Notwithstanding the size of Global Halal Control Office operations, its locations, global presence, recognitions and accreditations, the Quality Management System of the Global Halal Control Office remains enforced and implemented and is constantly monitored by the GLOBAL HALAL CONTROL OFFICE's senior management.

Global Halal Control Office aims to deliver reliable, impartial, consistent, flexible services, we believe that our Halal Assurance Quality Management System (HAQMS), supported by our expertise, resources, and code of conduct, to ensure the continual delivery of the highest quality, added value services offered, delivered to our clients and maximizing our potential in halal certification markets worldwide. This policy is underpinned by our Key Performance Values:

Delivery

Striving for superior performance, achieving challenging objectives and profitably growing the top line in a creative, collaborative, and innovative manners in line with Islamic rules.

Inspirational Leadership

Demonstrating a passion for servicing, communicating, sharing, and acting upon a meaningful vision for the future. Proactive with people Investing in Global Halal Control Office people and their qualifications and development is an additional pledge from our Board and Global Halal Control Office recruitment process performs the required checks to maintain the integrity and the quality of the workforce.

Integrity

Ensuring that all dealings are conducted in accordance with the Global Halal Control Office rules and in an ethical manner, demonstrating respect for others within a diverse cultural environment, that does not tolerate prejudice or discrimination.

Openness

Providing public access to, or disclosure of, appropriate and timely information related to halal certification process and the certification status of our clients to gain confidence in the integrity and credibility of certification.

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Our commitments

Global Halal Control Office is committed to maintaining the HAQMS, incorporating all accreditation requirements, which supports this quality policy and encourages a culture of continuous process improvement throughout the business.

- We ensure proximity to our clients,
- We advocate high quality and credible halal assessment and certifications of products,
- We commit to an excellent reputation for our services,
- We increase the competence of our employees with targeted continuous training,
- We are committed to sustainable business relationships,
- We stimulate our business partners to further develop their systems, processes and procedures in order to optimally meet the chosen standards,
- We support the scheme owners with recognized competencies in the development and revision of standards and concepts.

Internal Competency

We are encouraging high social and professional competence as well as the versatility of our employee as well as supporting and promoting our employees as a central pillar of our success and customer relationships.

Principles

- We strictly adhere and comply with accreditation guidelines, scheme owner guidelines and legal requirements.
- We treat all clients according to the same standards and with high personal commitment.
- We commit to continuous improvement of our quality management system
- We monitor and preserve our impartiality.
- We strictly adhere and comply with Quality Management System Requirements ISO 9001:2015

CEO,

01.04.2022

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